

db-direct internet EU



Getting started with the db-direct internet EU
App in Autobahn App Market

Passion to Perform



Getting started with the db-direct internet EU App in Autobahn App Market

Deutsche Bank's flagship internet banking application – db-direct internet EU (dbdi) - is now available on the Autobahn App Market through the db-direct internet EU App.



From now on, all clients of Deutsche Bank Nederland NV who use the Deutsche Bank Digipass to access online banking will be able to log in to dbdi via [Autobahn App Market](#).

Your dbdi User ID and Password do not change. You can continue to use the same dbdi User ID and Password to log in to the Autobahn App Market.

For more information, refer to the db-direct Internet EU App FAQ or look on the [Deutsche Bank Netherlands website](#).

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1. System requirements

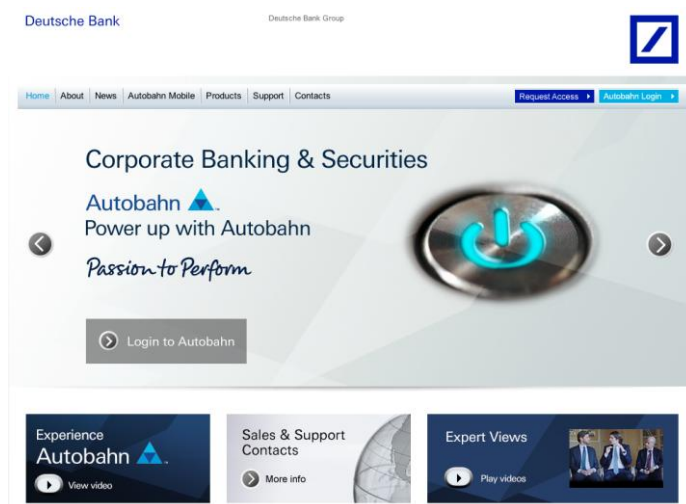
For optimal use of db-direct internet EU, we recommend the following minimum system requirements:

<p>Operating system</p> <p>Incompatible Operating System</p>	<p>Microsoft windows 2000 (SP4)</p> <p>Microsoft windows vista Business</p> <p>Windows 7 (32 bit & 64 bit)</p> <p>Windows 8 (32 bit)</p> <p>db-direct internet does not support Linux or Macintosh operating systems.</p>
<p>Browser</p>	<p>Microsoft Internet Explorer, version 7.0 is certified with java virtual machine (jvm) 1.5.0.</p> <p>Microsoft Internet Explorer, version 7.0 is certified with jvm 1.6.0.</p> <p>Microsoft Internet Explorer, version 7.0 is certified with Java 7</p> <p>Windows 7 (32bit) + IE8 / IE9 is supported by dbdi</p> <p>Windows 7 (64bit) with IE8 / IE9 is supported by dbdi</p> <p>Windows 7 (32bit) with IE10/IE11 is supported by dbdi</p> <p>Windows 8 (32bit) with IE10/IE11 is supported by dbdi</p>
<p>Incompatible Browsers</p> <p>Sun (Oracle) Java Virtual Machine</p>	<p>Netscape Navigator / Firefox / Safari</p> <p>Sun (Oracle) JVM is required to be installed and enabled in the browser.</p> <p>Db-direct Internet works with Sun (Oracle) JVM 1.4.2_06, 1.5.0,1.6.0 (Version 1 to 26,30 and 31) and Java 7 (Certified by QA).</p>
<p>Acrobat Reader</p>	<p>The version of the Acrobat Reader supported in db-direct internet is version 6 and above.</p>

2. Logging in to Autobahn App Market

You can log in to the Autobahn App Market with your existing dbdi credentials or, if you are a new user, with the login information provided by Deutsche Bank.

- 1 Go to www.autobahn.db.com



Tip

Don't forget to update your bookmark to the new weblink!

- 2 Click [Autobahn Login](#) in the upper right corner of the screen.
The login screen opens.

Login

Please enter your credentials below to login

*User ID:

☐ Remember my User ID on this computer [?](#)

* Security Code:

Language: English ▼

Login Mode: Digipass ▼

*Mandatory Field

[Register Security Device](#) [?](#)
[Self-Diagnostic Tool](#) [?](#)
[Download Software](#) [?](#)

Unauthorised Access Warning: Access to this service is prohibited unless authorised.

3 Choose your **Language** and **Login Mode**.

Tip

1. Remember to change Login Mode to 'Digipass'! By default the password is selected.
2. Apps that are available in your language will be displayed in that language. Others are displayed in English.

4 Enter your login credentials (i.e your ID and PIN).

5 Click **Submit**.

The **Autobahn App Market Home** screen opens.

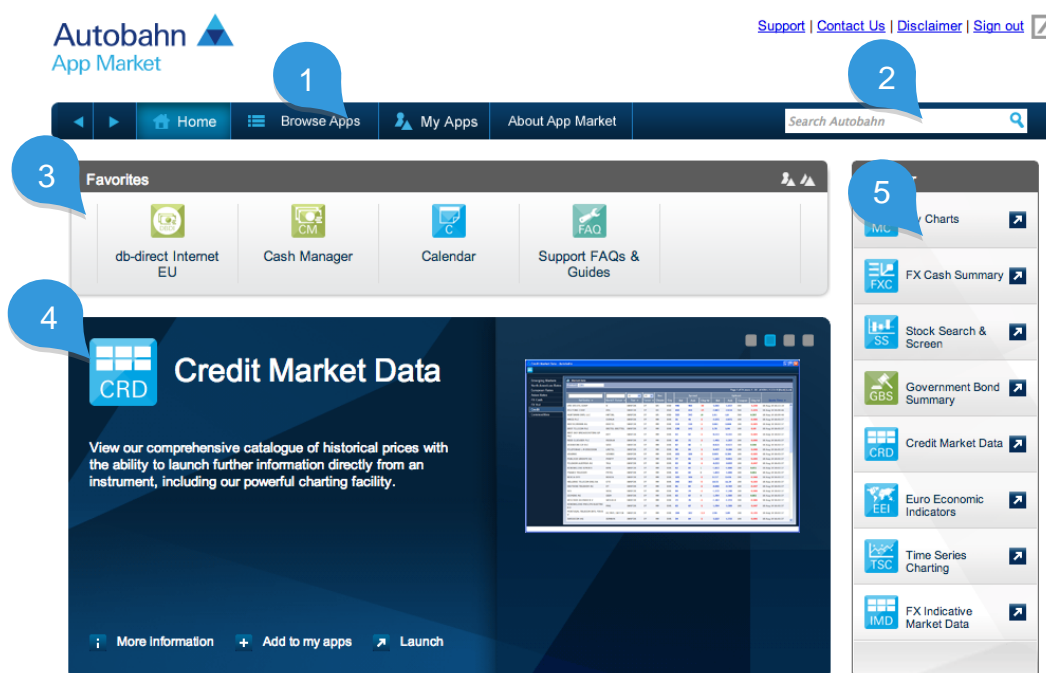
Tip

At the bottom of the login screen the following options are available:

- **Register Security Device?** If you have a SmartCard and are using it for the first time, you can register this card here and create a key login.
- **Self-Diagnostic Tool?** If you have technical issues, you can share the technical details of your computer system with the customer Support helpdesk representative.
- **Download Software?** You can access a list of downloadable software to enable the use of hardware tokens as a login or for keyboard protection.

3. Autobahn App Market home screen overview

This screen gives you access to the Autobahn App Market that provides direct online access to bank-wide services. You will find different useful applications on this page. The db-direct internet EU App is in your Favorites panel (3) on the left upper side of your screen.

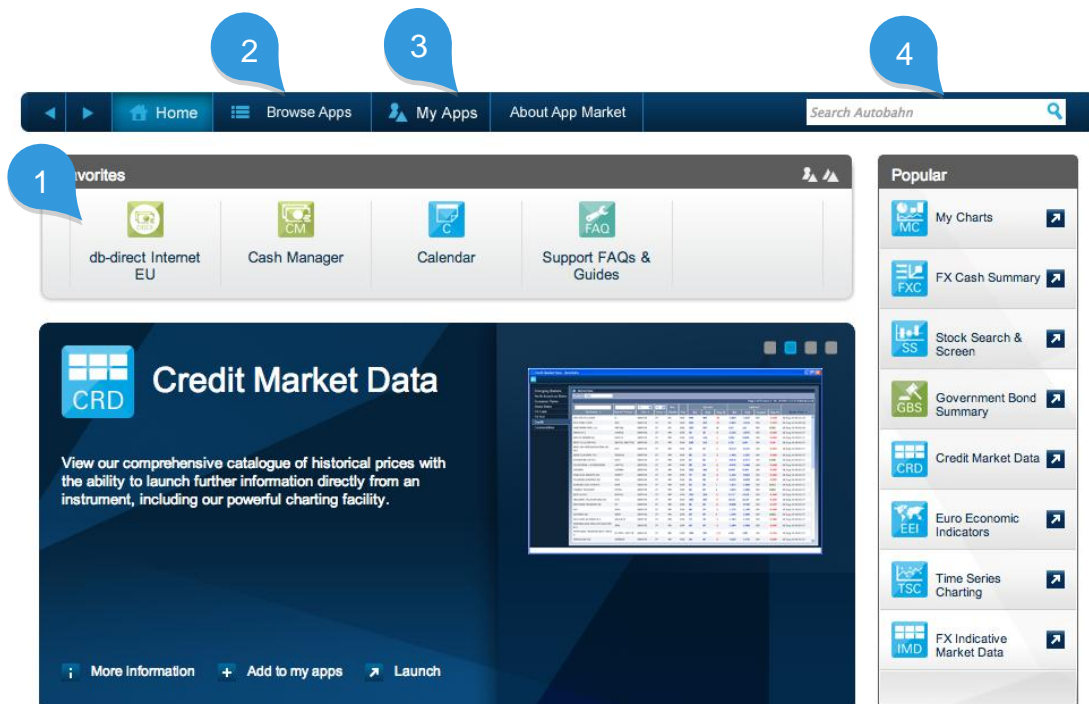


- 1 The menu bar allows you to browse Apps or go to your personal My Apps library.
- 2 The search field allows you to search for Apps in the App Market.
- 3 The Favorites panel gives quick access to your favorite apps.
- 4 Apps in the spotlight.
- 5 List of apps that are popular with the Autobahn App Market community.

4. Opening the db-direct internet EU App

Now that you are logged in to the [Autobahn App Market](#), you can launch the db-direct internet EU App. There are several ways to do this:

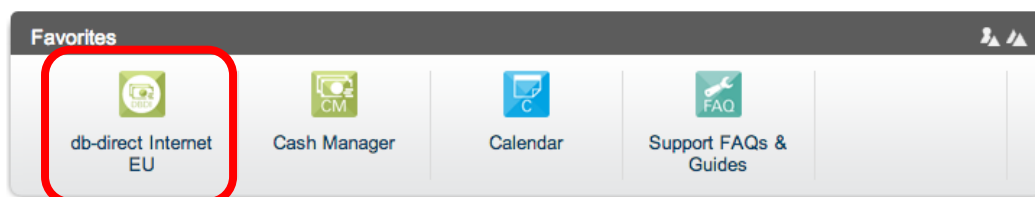
- 1 from your Favorites
- 2 by browsing via Browse Apps
- 3 from your overview in My Apps
- 4 by searching via the Search field




4.1. Launch the db-direct Internet EU App from your Favorites

The db-direct Internet EU App is available immediately from your Favorites once you successfully log in to Autobahn App Market. All you need to do is click on the app icon in the left upper corner.

- 1 Click on db-direct Internet EU App in the Favorites panel on the home screen.



Tips

- 1 You can add up to five apps to your Favorites panel.
- 2 You can also access My Apps and add apps to your Favorites by clicking on the  icon in the upper right corner of the Favorites panel on the Autobahn App Market home screen.

- 2 db-direct internet EU now opens in a new window. This is the familiar screen you are used to see.



db.com | Contact | Impressum | Help | Afmelden

db-direct internet

A Passion to Perform. Deutsche Bank

Global Cash Management

13:53 21.05.2014 Direct on Autobahn Global Cash Management

Informatie Services x

- Transactie Services
- Event en Alert Services
- FX Services
- Beheer
- Software & documentatie
- Systeemprogramma's
- Andere diensten

Welkom

Financiële experts bij bedrijven en financiële instellingen geven focus aan cash management om hun treasury- en betalingsactiviteiten te optimaliseren en de cashflow te verbeteren.

Als erkend wereldwijd leider op het gebied van cash management voorziet de Deutsche Bank in de behoeften van een divers cliëntenbestand. Met ons uitgebreide aanbod innovatieve en betrouwbare oplossingen kunnen wij onze cliënten helpen bij al hun regionale en wereldwijde cash management diensten. Zo biedt de Deutsche Bank onder andere:

- Cliëntentoegang
- Betalings- en Incassodiensten
- Liquiditeitsbeheer
- Informatie- en rekeningdiensten
- Oplossingen voor EBPP

De Deutsche Bank kan efficiënte en doeltreffende cash management processen bieden die cliënten een duidelijk concurrentievoordeel geven.

Gebruikersgegevens

- Gebruikers-id: [redacted]
- Domein: [redacted]
- Laatste succesvolle aanmelding: [redacted]

Taal

- Dutch

Samenvatting opdrachten

Wacht op 1 ondertekening:	0
In afwachting van autorisatie:	0
Onvolledig:	0
Geveigerd:	0
Deels bevestigd/geveigerd:*	0

*Opmerking: PK - Gedeeltelijk bevestigd (Aziatische betalingen)/Gedeeltelijk geveigerd (EU en VS)

*** Please be informed that

Norton SECURED
powered by Symantec
About SSL Certificates

4.2. Browse for the db-direct Internet EU App

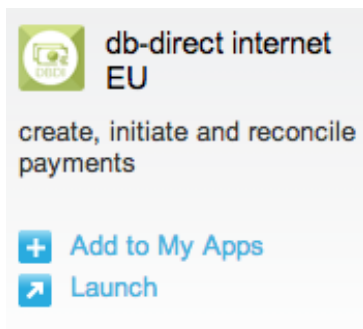
- 1 Click on **Browse Apps** in the top menu.



- 2 Click on the category **Cash Management** in the left hand navigation.



- 3 Look for the db-direct Internet EU App in this list.



- 4 You now have two options:
 - Click on **Add to My Apps**: this makes db-direct internet EU App available in **My Apps**. From **My Apps** you can add db-direct internet EU to your Favorites.
 - Click on **Launch**: this will immediately launch the app in a new window.

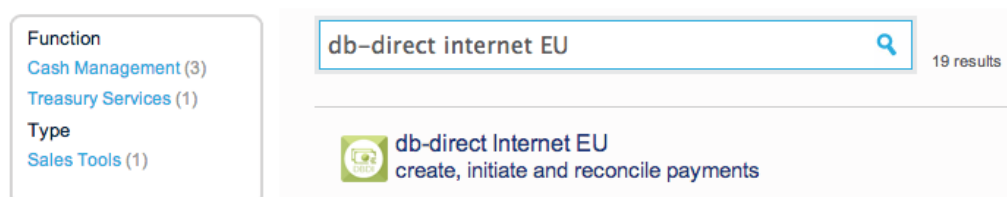
4.3. Search for db-direct internet EU App

- 1 Enter db-direct internet EU in the search field on the right side of the top menu.



- 2 Hit **Enter** or click the  icon.

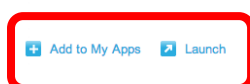
The search results appear.



- 3 When you click on the search result db-direct Internet EU, you have two options:



It allows to create, initiate and reconcile payments online.
(DBDI EU domain)



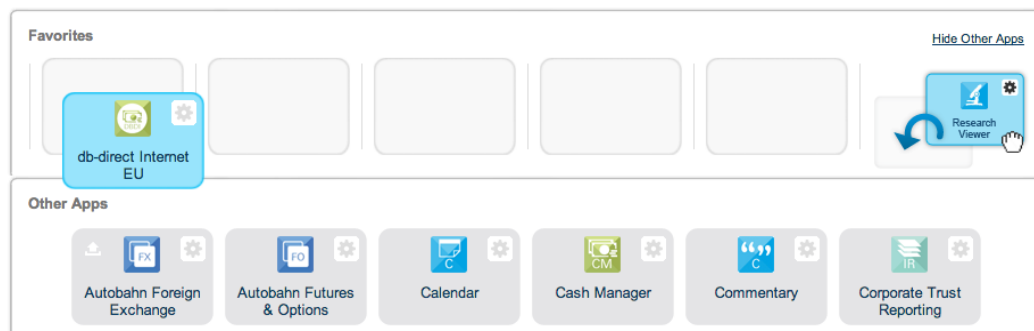
- **Add to My Apps:** clicking this makes db-direct internet EU App available in My Apps. A notification appears when db-direct internet EU App has been added to My Apps.
- **Launch:** clicking this will immediately launch the application in a new window.

4.4. Add db-direct internet EU App to your Favorites

- 1 Click on My Apps in the top menu to open the My Apps screen.



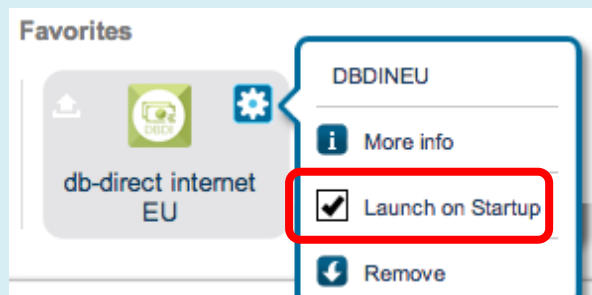
- 2 Drag and drop db-direct Internet EU App from the **Other Apps** list to the **Favorites** list to display it in the Favorites panel on the Autobahn App Market home screen.



On the home screen, db-direct internet EU App is now available directly from the Favorites panel.

Tip

You can launch db-direct internet EU App as soon as you are logged in to Autobahn App Market:



5. My Apps

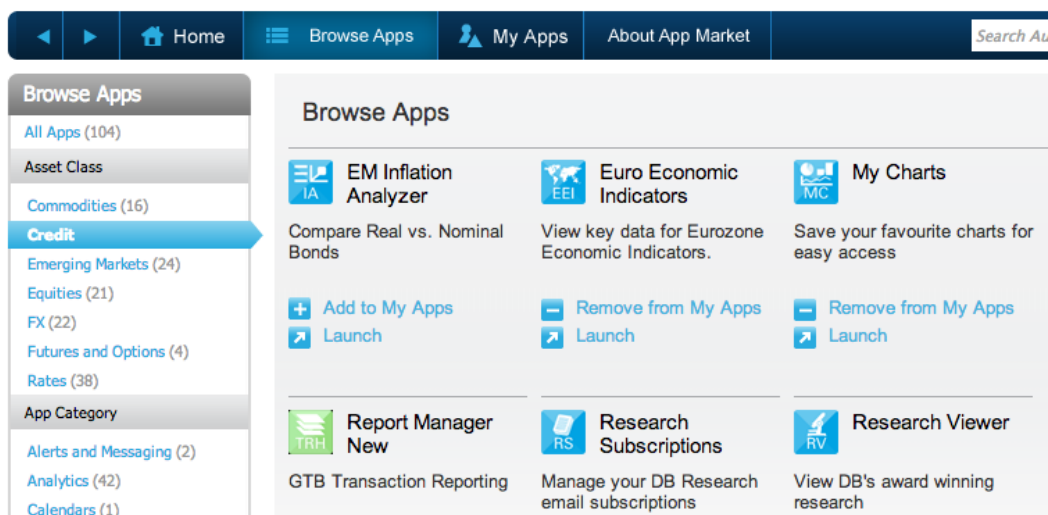
With My Apps, you can create your own app library by selecting your preferred apps from the Autobahn App Market. Some apps can be added freely to My Apps, others need to be requested.

To add an app to My Apps:

- 1 Click on **Browse Apps** in the top menu.



An overview of all available Autobahn apps appears, sorted by category.



- 2 Browse through the categories in the left hand navigation to find the apps you want to use.

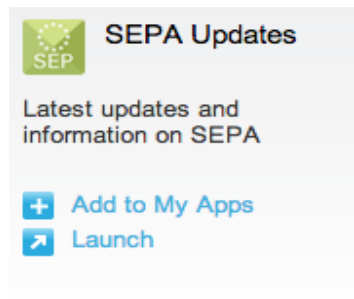
Tip

If you know the name of the app you can also use the search box on the right side of the menu bar at the top of the screen to directly find the app.

You can view more information about the app by clicking the app title.

3 There are now two possibilities:

3.1. The app is **freely available**. Click **Add to My Apps**.



Tip

You can also click **Launch** to open the app without adding it to My Apps.

3.2. The app is **only available by request**. Click **Request App**.



You can contact your Relationship Manager or the Electronic Banking Support helpdesk (contact information on page 18) for more information or access to the app. As soon as Deutsche Bank gives you access to the app, an **Add to My Apps** link appears and you can add the app to My Apps.


Tip

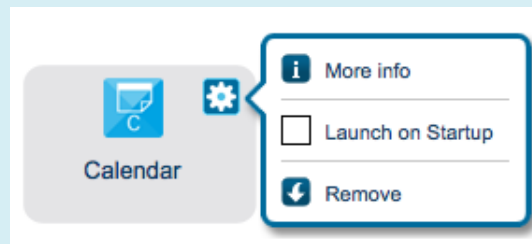
For some apps, it is possible to view a demo of the available features. If that is the case, a **View a Demo** link is displayed.

If the app is already added to My Apps, a link **Remove from My Apps** is displayed.

- Under the menu bar a notification appears that the app has been requested or added to My Apps.

Tip

You can indicate that you want apps to open automatically when you log in to the Autobahn App Market. Click the  icon on an app in the My Apps screen and check the checkbox **Launch on Startup**.

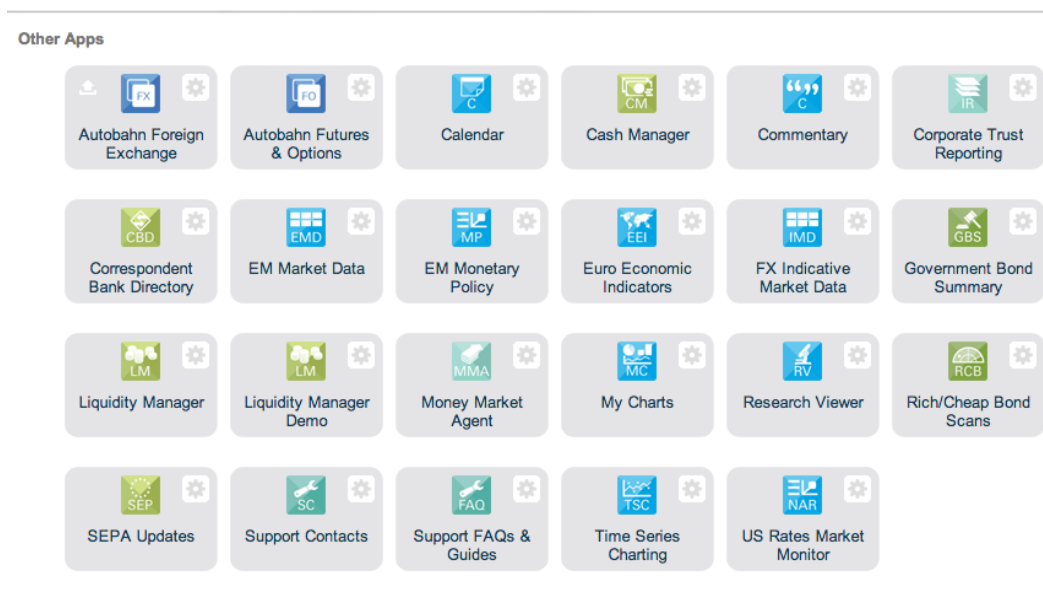



To remove an app from My Apps:

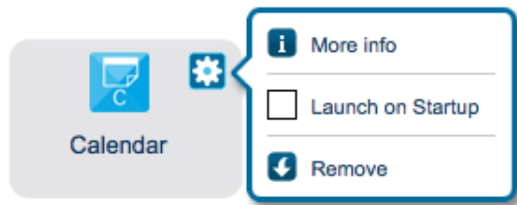
- Click on My Apps in the top menu



In the **Other Apps** panel, an overview of all apps you have added to My Apps is displayed.



- 2 Click on the  icon for the app you want to delete.
A menu field with three options appears.



- 3 Click **Remove**.
The app has now been removed from My Apps.

Tips

You can view more information about the app before deciding to remove it by clicking on **More info**.

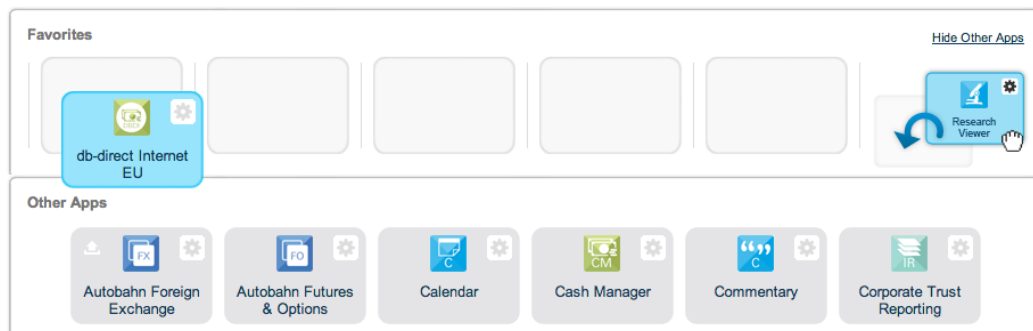
You can also remove the app through the Browse Apps screen by clicking the **Remove from My Apps** link.

6. Favorites


After you have added apps to My Apps, you can add the most frequently used apps to the Favorites panel on the Autobahn App Market home screen.

To add apps to your Favorites:

- 1 Click on **My Apps** in the menu bar to open the My Apps screen.
- 2 Drag and drop apps from the **Other Apps** list to the **Favorites** list to display them in the Favorites panel on the Autobahn App Market home screen.














Tips

- 1 You can add up to five apps to your Favorites panel.
- 2 You can also access My Apps and add apps to your Favorites by clicking on the  icon in the Favorites panel on the Autobahn App Market home screen.
- 3 If you click **Hide Other Apps** in the upper right corner of the Favorites panel, the Other Apps panel is hidden. Click **Show Other Apps** to display them again.

7. Free Apps for dbdi EU App clients

The following free apps are automatically available to view and launch to all db-direct internet EU App clients:

	SEPA Updates
	Correspondant Bank Directory
	Research Viewer
	Euro Economic Indicators
	Calendar
	Asia Country Summary
	Support Contacts
	Settings Mgr
	Secure Inbox
	Flexible Security Admin
	FAQ & Guidelines

8. Contact us

If you wish to contact us in respect to getting started with the db-direct internet EU App, please call or email your dbdi Electronic Banking (EB) Support helpdesk.

For frequently asked questions and answers, please visit the [Deutsche Bank Netherlands website](#).

Email us on:

1. eb.north@db.com
2. eb.south@db.com

Or call us on:

Amsterdam + 31 (0) 20 555 49 50

Eindhoven + 31 (0) 40 798 35 10

Between 08:00 – 17:30 hrs on weekdays.